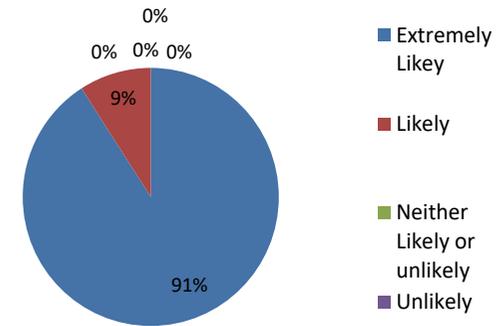


Period: February 2022
 No. of Surveys: 11

Friends & Family Survey RESULTS & ACTION

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	10	1	0	0	0	0	11
Extremely Likey	10	0	0	0	0	0	
Likely	0	1	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	0	0	0	
Extremely unlikely	0	0	0	0	0	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

****Likely Comments**** Very good. Listen properly. ****Extremely Likely Comments**** Doctors treat well and look after well. Always get an appointment to see GPs and GPs sort out my problems. I am so happy with all team. GPs understand. I am happy with my GPs. I find everyone very helpful, friendly and kind. Well treated at surgery by GPs. My family treated well and I will not change my doctor. Treated well. The doctors and receptionists are very friendly and very helpful with dealing with their problems and also very professional at their jobs. Can always get an appointment, professional and polite. Surgery is nice, open at the time. Staff is good and listen everything. Treatment is very Good. The staff and doctors are so good. I always get appointment on same day (or) next day. Always very polite and kind.

Patients are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.